NHS South Cheshire Clinical Commissioning Group

NHS Eastern Cheshire Clinical Commissioning Group

Safeguarding Process (Adults)

Adult Safeguarding Referral Agency Contacts

Social Work Contact Teams for Cheshire East Council

NHS Eastern Cheshire CCG Locality
eastpoc@cheshireeast.gov.uk

NHS South Cheshire CCG Locality
adultcontactteamsouth@cheshireeast.gov.uk

Telephone Contact Numbers
08.30-5.30 Monday-Thursday
08.30-4.30 Friday
03001235010

Out of Hours
03001235022

CHESHIRE POLICE PPU Adult at Risk Officers

To refer or discuss an incident email:
eastern.ppu@cheshire.pnn.police.uk
01606364304
Concerns relating to Prevent, Trafficking/Modern Slavery call:
101

PRACTITIONER HAS CONCERN/SUSPICION OR ALLEGATION OF ABUSE

↓

Is the person in immediate danger?

NO

Ensure vulnerable person and any other adult/s involved are safe.
If children are involved contact Child Services *(Immediately)*
Your responsibility is to inform your Line Manager/Locality SMART [LA]/Designated Nurse Adult Safeguarding Lead CCG *(within 1 hour)*

↓

Preserve any potential evidence ***(immediately)***

↓

Record/date and retain all information to ensure clarity of situation using own words or words of victim.

Do not question the potential victim unless required for immediate situation. Do not discuss with family/alleged perpetrator
(Within the same working day)

↓

If it is alleged a staff member is involved the Whistleblowing policy must be implemented. Any decision to suspend staff members must be made by a senior manager *(within same working day)*

↓

Designated Nurse Adult Safeguarding to inform:
Chief Officer / GP Executive Lead / CQC.
(Action by the end of the next working day)

YES

Immediately contact **999** to obtain urgent medical attention /report any suspected crime via:
101

STOP ADULT ABUSE
everyone's business

Contact Numbers in Health & Social Care

Designated Nurse Adult Safeguarding:
Lindsay Ratapana
07917 506419
l.ratapana@nhs.net

Cheshire without abuse
01270 250390

Action Fraud
0300 123 2040

National Domestic Abuse Helpline
24/7: 08082 000247

http://www.cheshireeast.gov.uk

Mental Capacity Act [MCA] Information/Deprivation of Liberty Safeguards [DOL's] Information:
mcadols@cheshireeast.gov.uk
01625378192
Click here to complete the online adult safeguarding referral form.