

Wilmslow Health Centre Patient Participation Group

Tuesday 25 September 2018 12.30pm

1 Present:

Pauline Barnett, John Meacham, Helen Lister, Kirsty Thorpe

2 Apologies

Jeffrey Krell, Vivian Schick, Lisa Hoodless, Harley Nicholson.

3 Minutes of Last meeting on 10 July

Approved.

4 Matters Arising

Kirsty offered the use of the Church Hall for a group to be vaccinated and showed Kate the Hall who agreed that it would be suitable. However as no one came back to her, she assumed that it was not required!

Kirsty is still keen to build a relationship between the surgery and the church.

5 General Practice Update

- A new nurse Vicki Fowler has been appointed.
- Dr Greenall is leaving and a new GP is being sought.

6 Weekend Cover

No report

7 Car Park Update

No report. We look forward to getting the updated news. Pauline reported that she had been in the surgery very frequently in the past few weeks, and had no difficulty parking.

8 The Waiting Room

The information on the walls is not easily seen, it is cluttered, there is no system, and there is far too much duplication. There is also a lot of out of date stuff around.

It does not look professional.

We agreed to present our Plan to Dr Brennan and Dr Ahmed, to ask their approval to go ahead.

The Plan:

We will suggest the following 4 categories for posters and leaflets, and we would like to see these confined to 4 areas only, possibly with some new large notice boards.

1. Health and Welfare (with occasional seasonal campaigns)
2. Surgery Information. (In the form of a power-point presentation to be shown on the TV)
 - (a) Information for patients Geoff and Lisa to advise)
 - (b) Community services available (e.g. dementia café, luncheon clubs etc for the lonely)
3. NHS notices
4. Social and Personal like those in the main entrance corridor.

The Process:

Ask Jeff which notices are mandatory.

Throw away all out of date, duplicated and irrelevant material (with approval of Jeff and/or GP's)

Remove all stuff we want to keep and put it in boxes labelled:

- 1 Health and Welfare
- 2 Health Centre Information
- 3 NHS notices
- 4 Social and Personal

We can then prepare the 4 new areas and put back only relevant material.

If there is too much stuff we could devise a system of circulating it.

The TV wall, the Glass lift casing and the Reception windows wall should not have posters on them.

The plastic box next to the TV should be moved and the TV wall redecorated in a pleasing colour.

We need to discuss with Jeff how to maintain this when it is done.

9 AOB

none

Next Meeting: Tuesday 6 November 2018 at 12.30 pm