

# Wilmslow Health Centre Patient Participation Group

Tuesday 10 July 2018 12.30pm

## **1 Present:**

Jeffrey Krell, Mark Brennan, Amar Ahmed, Helen Lister, Kirsty Thorpe

## **2 Apologies**

Pauline Barnett, Vivian Schick, Lisa Hoodless, Harley Nicholson.

## **3 Minutes of Last meeting on 15 May**

Approved.

## **4 Matters Arising**

Agreed that there was no longer any need to write to Esther McVeigh.

## **5 The Leaflet "Get The Best From you GP"**

Pauline and Helen had rewritten this document. Jeffrey reported that the surgery was very happy with the result. It will be posted on the website, and the PPG will be credited with having produced it.

## **6 General Practice Update**

- New nurses are being enrolled. A full time and one part time nurse will start at the end of August. Lorraine has retired from full time, and is working one day a week.
- The new telephone system is to be provided by the CCG and will start in October or November.
- Five surgeries in the area are meeting together to try and work out how to provide a service from 8.00 am to 8.00pm 7 days a week. Geoff is still working on this.
- Flu supplies are being staggered this year. A different vaccine will be supplied for over 65 year olds. There will be 3 deliveries: 40 % in September, 20% in October, 40% in November.
- Kirsty offered the use of the Church Hall for a group to be vaccinated.
- The surgery is employing a new company for HR matters.
- There have been discussions with local surgeries about whether to charge for the car park. It was agreed that although we are reluctant to charge, it may be the best option. It could always be trialled for a while.

## **7 The Waiting Room**

It was agreed that Helen and Pauline will start to try to reduce some of the leaflets and posters in the waiting room. It was agreed that the waiting room walls could be redecorated if necessary.

## **8 AOB**

none

**Next Meeting:** Tuesday 25 September 2018 at 12.30pm.